



Sydney FC Skills Training Program Terms FAQ's

BASIC INFO

What is the Sydney FC Skills Training Program?

The Skills Training Program provides an opportunity for players to gain additional training on a weekly basis in a fun and engaging learning environment. The sessions aim to improve the four core skills of a child's development (first touch, striking the ball, running with the ball and 1v1 situations) with a focus on applying these in game situations.

What are the basic timings every night of the Skills Training Program?

The Skills Training Program runs on different days and in different timeslots depending on the location. Please check the 'More Info' tab for your favoured location for the details specific for that clinic. Coaches will mark their rolls at the beginning of each session, so please ensure your child is there at least 10 minutes prior to the start time to enable a full 1hr of training each session.

What does my child need to bring with them each night of the Skills Training Program?

Football boots
Shin pads
Water bottle
Individual medical supplies (EpiPen, Puffers etc)

What clothing should be worn on the first night of the Skills Training Program?

Any clothing can be worn to the first session. The children will be given their training kit when they arrive to their first session which they must put on straight away and wear for the duration of the Skills Training Program. If you have registered your child with the existing kit option for the holiday clinic or Skills Training Program, your child will need to wear the Sydney FC clinic kit they received previously.

What is the process around allocating children into groups?

Each child will be put into a group with other children of the same/similar age. You can also request your child be put into a group with their friends of similar age when registering online. On the first day, the coaches will assess the skill level of the group to ensure the children are in the appropriate group and changes can be made at that point depending on individual ability. We try to ensure that each group includes up to 12 children for the younger age groups and up to 16 children for the older age groups. This will provide the best development opportunity for all participants.

Can the parents stay and watch?

Parents are welcome to stay and watch. All children will be completely supervised for the whole session so there is no need for you to stay if you have other commitments.

BOOKING OPTIONS

What is included in the registration cost of the Skills Training Program?

Each registration includes 1hr of training each week over the specified term period. A Sydney FC kit can be purchased separately if your child does not already have one from a previous clinic.

Can I book for a time period less than the full option?

Provided the venue is not at capacity, registration will remain open for the first 5 weeks of term, allowing you to join at any time. Please note sessions are closed for registration at 12pm the day of the session to allocate groups and organise kit. They will open for registration again the following day.

What happens after I book online or send in an application form?

Once your booking is processed, you will be sent an automated confirmation email with full details of the purchase. You will then receive a follow up email closer to the clinic/session start date with all the practical information for attending the session.

Is there a payment plan available?

No. Sydney FC are only able to accept full payment upon registration.

Am I eligible for a discount if I am a Sydney FC Member?

Yes, all 2019/20 financial members are eligible for a 20% discount at both of our clinic programs. Note that Junior Blues are not eligible for a discount as this is a free program.

Are there sibling discounts available?

If you register 2 siblings, a 10% discount is automatically applied at checkout. If you register 3 or more siblings, a 15% discount is automatically applied at checkout. Note: the 20% member discount is not on top of this sibling discount as only one discount is applied per transaction.

I am having trouble registering online, what can I do?

Although we don't anticipate many problems, our IT provider has suggested that a simple change of browser may help in any problems experienced with website functionality. Chrome and Firefox browsers tend to be the most effective.

CANCELLATIONS

Does weather affect if the Skills Training Program runs or not?

All parents will be notified by 2pm via text message on the day of the session if there is a need to cancel the session for the day due to extreme weather or field closure.

Can I get a refund if the holiday clinic or Skills Training Program is cancelled?

In the circumstance that the clinic is cancelled due to extreme weather or closed fields beyond Sydney FC's control, the club may not be able to organise equivalent make up sessions in the same term period, and these sessions will be forfeited without reimbursement.

What if my child is sick/injured?

In the event that after a registration is received, the participant injures themselves or is unable to

attend due to medical reasons, a medical certificate must be supplied to Sydney FC covering the clinic dates. If this is supplied, the participant will be issued a credit to the following holiday period for the reciprocal time missed due to injury or illness.

CHILD SAFETY

Do I need to sign my child in/out at each session?

On the first evening of your term, parents will be required to arrive 30 minutes prior to the session start time, to collect their child's kit (if necessary). Each week after, the coach will complete a roll call at the start of each session, but no sign in/out processes will occur after the sign in at session one.

Do all the staff members have Working with Children Checks?

Yes, Sydney FC check all coaching staff and supervisors have current and valid Working with Children Check status prior to employment.

What do I need to do if my child has a medical condition or any allergies?

During the enrolment process, parents will be asked if their child suffers from any medical condition, has any allergies or requires any medication. This information will allow us to ensure that the required care is given to your child if need be. Any medication that requires assistance when being administered should be declared and signed in and out by an authorised adult each day. Medication should be in its original packaging and clearly labelled with the participant's name and clear instructions on use. If a child suffers from learning or behavioural difficulties, the parent should flag their specific needs with relevant coaching staff to ensure successful inclusion in the clinic.

What happens if a child gets sick or injured during the clinic?

Where required, first aid will be administered for minor injuries to the child and ensure that they are fit to return to play. If the child is not fit to return to play, the child will be supervised until they recover or until an authorised adult arrives to collect the child. In the event that the issue is serious, Emergency attention will be sought immediately and the parent/guardian will be informed as soon as possible.

Where First Aid is administered, an Incident/Accident form will be completed and signed by the attending staff member. The parent/guardian will need to sign this form when they collect the child to ensure they have acknowledged the incident has occurred. A credit of equivalent amount will be provided to be used at the next school holiday clinic. I.e. if they miss out on two days, they can come to two days of another clinic.

If the injury/illness persists and affects the child's ability to attend future sessions, please refer to the cancellation policy written in the Skills Training Program Terms and Conditions.