



Sydney FC Holiday Clinic FAQs

CLINIC INFORMATION

What are the Sydney FC Holiday Clinics?

Sydney FC's vision for our community school holiday clinics is: "To provide an environment that builds confidence and encourages both boys and girls of all abilities to have fun playing football".

We will promote the importance of respect and teamwork, whilst focusing on developing and improving their individual skills such as Striking the Ball, First Touch, 1 v 1 and Running with the Ball. As every participant has access to a ball, many fun, football related games can be played during each session. Our clinics also allow for the following:

- Opportunity to work on the 4 core skills of the development process; striking the ball, first touch, running with the ball and 1v1 situations
- Opportunity to get as many touches on the ball as possible during the 3 days. This is obviously very important for a child to develop and improve as a footballer.

What are the basic timings for each day at a holiday clinic?

Holiday clinics run for three days from 9.00am to 3.00pm. As general agenda for each day of the clinic is listed below:

- 8:30am-9:00am: Registration (Day 1) - 9:00am-9:05am: Roll Call (Day 2 & 3)
- 9:05am-10:30am: Football Session 1
- 10:30am-11am: Morning Tea
- 11am-12:30pm: Football Session 2
- 12:30pm-1:30pm: Lunch
- 1:30pm-3pm: Football Session 3
- 3pm: Parent Sign-Out

What does my child need to bring with them each day of the holiday clinic?

- Football boots
- Shin pads
- Hat
- Sunblock (we provide additional sunblock on site)
- Morning tea and lunch (Please note that Sydney FC clinics are not free)
- Water bottle (we provide additional water on site)
- Individual medical supplies (EpiPen, Puffers etc)

Are lunch or snacks provided for holiday clinics?

Participants will need to bring their own lunch and snacks in a clearly marked lunch box or bag. We request that you do not bring any foods containing nuts or nut products. We will provide access to

water but please bring your own drink bottle each day.

What is the process around allocating children into groups?

Each child will be put into a group with other children of the same/similar age. You can also request your child be put into a group with their friends of similar age when registering online. On the first day, the coaches will assess the skill level of the group to ensure the children are in the appropriate group and changes can be made at that point depending on individual ability. We try to ensure that each group includes up to 12 children for the younger age groups and up to 16 children for the older age groups. This will provide the best development opportunity for all participants.

Can the parents stay and watch?

Parents are welcome to stay and watch. All children will be completely supervised for the whole day/training session so there is no need for you to stay if you have other commitments.

BOOKING OPTIONS

What is included in the registration cost of holiday clinics?

Each registration includes a full three days of training. Depending on your selection during booking, you can also choose to have a new Sydney FC Under Armour Kit included in your registration (Shirt, Shorts, Hat, Socks). Please note either a previous or current Sydney FC clinic uniform must be worn for the duration of the clinic.

Additionally, each child who is registered for a Summer 2019/20 school holiday clinic and doesn't use a membership discount whilst purchasing, will be issued a three game junior membership as part of the registration. Sydney FC home games included in this membership are round 17, round 21, round 23 of the Hyundai A-League home matches of the 2019/20 season. This excludes any matches against Western Sydney Wanderers. Please note these games are not transferable and a PDF access card will be sent prior to it arriving in the mail to ensure quick access to the new upcoming game.

Can I book for a time period less than the full option?

No, Sydney FC are only currently offering a three day option for our Holiday Clinics.

What happens after I book online or send in an application form?

Once your booking is processed, you will be sent an automated confirmation email with full details of the purchase. You will then receive a follow up email closer to the clinic/session start date with all the practical information for attending the clinic/session.

Is there a payment plan available?

No. Sydney FC are only able to accept full payment upon registration.

Am I eligible for a discount at Sydney FC clinics if I am a Sydney FC Member?

Yes, all 2019/20 club members are eligible for a 20% discount at our clinic programs. Please note that Junior Blues are not eligible for a discount.

What are the sibling discounts applicable to both programs?

Any parent who is registering more than one sibling, is eligible for a 10% discount for two siblings, and 15% for three or more siblings. Please note this does not apply for friends, the sibling discount is for family members only. This discount is calculated automatically through the registration process.

I am having trouble registering online, what can I do?

To allow us to effectively allocate preferences, groups and organise kit for each player, clinic registration closes at 3.00pm the business day prior to the first day of each clinic or earlier if capacity is reached.

Although we don't anticipate many problems, our IT provider has suggested that a simple change of browser may help in any problems experienced with website functionality. Chrome and Firefox browsers tend to be the most effective.

CANCELLATIONS

Does weather affect if the holiday clinics run or not?

All parents will be notified by 8am each morning if there is a need to cancel a clinic for the day due to extreme weather or field closure.

Please note some of our holiday clinic venues have indoor facilities and in the circumstance the clinic moves indoors, the kid's would need to wear indoor shoes or runners.

Can I get a refund if the holiday clinic is cancelled?

In the circumstance that the holiday clinic is cancelled due to extreme weather or field closure, fees will be credited to the next school holiday clinic. Please note that refunds are not available and credits not used at the next school holiday clinic are forfeited.

3 day cancellation = \$200 credit*

2 day cancellation = \$120 credit

1 day cancellation = \$40 credit

Credits are not pro-rated if a clinic is cancelled during the day. If there is more than one and a half hours play, no credits are applied. If there is less than one and a half hours play, a full day credit will be issued.

What if my child is sick/injured?

In the event that after a registration is received, the participant injures themselves or is unable to attend due to medical reasons, a medical certificate must be supplied to Sydney FC covering the clinic dates. If this is supplied, the participant will be issued a credit to the following holiday period for the reciprocal time missed due to injury or illness.

CHILD SAFETY

Do I need to sign my child in/out each day?

On the first morning, parents will be required to arrive at 8:30am to sign their child into the program and collect kit. For the second and third day, coaches will take roll call of their group at 9.00am each

morning. At the end of each day, you will need to collect your child from their coach and sign your child out.

What if I am unavailable to collect/sign out my child on one or more days of the holiday clinic?

On the first day of registration, our staff will have an Authorisation Form to complete. You are able to nominate details of three people outside of the Primary and Secondary contacts already registered to collect your child. On this form you are also able to nominate for your child to make their own way home. This form can be accessed and completed via email in advance of the clinic as well – simply email community@sydneyfc.com.

Parents or guardians acknowledge that the primary, secondary or nominated contact needs to collect children no later than 15 minutes after the finishing time of the clinic. If care is required for participants beyond 15 minutes after the designated time of conclusion, additional charges of \$20 (including GST) per 15 minute interval or part thereof may be applied to the original payment method of booking to cover staffing expenses.

Do all the staff members have Working with Children Checks?

Yes, Sydney FC check all coaching staff and supervisors have current and valid Working with Children Check status prior to employment.

What do I need to do if my child has a medical condition or any allergies?

During the enrolment process, parents will be asked if their child suffers from any medical condition, has any allergies or requires any medication. This information will allow us to ensure that the required care is given to your child if need be. Any medication that requires assistance when being administered should be declared and signed in and out by an authorised adult each day. Medication should be in its original packaging and clearly labelled with the participant's name and clear instructions on use. If a child suffers from learning or behavioural difficulties, the parent should flag their specific needs with relevant coaching staff to ensure successful inclusion in the clinic.

What happens if a child gets sick or injured during the clinic?

Where required, first aid will be administered for minor injuries to the child and ensure that they are fit to return to play. If the child is not fit to return to play, the child will be supervised until they recover or until an authorised adult arrives to collect the child. In the event that the issue is serious, Emergency attention will be sought immediately and the parent/guardian will be informed as soon as possible.

Where First Aid is administered, an Incident/Accident form will be completed and signed by the attending staff member. The parent/guardian will need to sign this form when they collect the child to ensure they have acknowledged the incident has occurred. A credit of equivalent amount will be provided to be used at the next school holiday clinic. I.e. if they miss out on two days, they can come to two days of another clinic, but will not be provided with a new kit. Please note that refunds are not available.